

## **Northern Premier League Volunteers Code of Conduct**

### **Updated April 2025**

This Code of Conduct outlines the expectations, standards, attitudes and behaviours that you must observe whilst you are volunteering for The Northern Premier League.

Compliance with the Code of Conduct is one condition of your involvement with us and should be regarded as a minimum standard which you should work to. By working within the guidelines of the Code of Conduct you will be contributing to the success of club.

If you would like to ask us any questions about the content of this Code of Practice, please contact the League's Chief Executive Officer Angie Firth [angie.firth@thenpl.co.uk](mailto:angie.firth@thenpl.co.uk)

#### **Volunteers must:**

- Treat other people fairly and equally
- Not discriminate unlawfully against any person
- Be friendly, polite and courteous
- Be tactful and diplomatic in all your dealings with people. Always think about how you say what to whom, and what impact it may have
- Speak to the CEO in first instance if they have any issues with the work or the other volunteers.
- Understand that all forms of discrimination, including bullying and harassment are unacceptable and contravene the club's Equal Opportunities Policy.
- Perform his/her duties with honesty, integrity and a positive attitude
- Work together and help each other wherever possible
- Listen to and adhere to the CDO, supervisors or Trustees instructions
- Ask the CDO if in doubt about any of the instructions – as many times as is needed.
- Not criticise the Football Club or its officials in any manner and at no time should bring the club into disrepute. Any volunteer with a grievance should in the first instance relay it to the CDO, with further appeal to the Chairman.
- Wear issued volunteer uniform when attending League meetings or online calls and Personal Protective Equipment as required.
- Observe smoking restrictions in the main stand, dressing rooms and cabins/offices as per the Ground Regulations. We also ask you to refrain from smoking cigarettes or E-Cigarettes whilst wearing high visibility jackets.
- Adhere to FA Media Comments and Social Media Guidelines

- Be in control – never turn up to volunteer if you have had alcohol, drugs, are too tired or have done anything that might affect your concentration and poise.

### **Breaching the Code of Conduct**

Any breaches of the Code of Conduct should be reported to the CDO or AUITC Trustees. The CDO will investigate any reports and deal with them in line with the 'Problem Solving Procedure'.

### **To be signed by Volunteer**

I confirm that I have read and understood the code of conduct.

Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_